

MS-200T02-A: Managing Client Access and Mail Flow

OBJECTIVE

The Messaging Administrator deploys, configures, manages, and troubleshoots recipients, permissions, mail protection, mail flow, and public folders in both on-premises and cloud enterprise environments. Responsibilities include managing message hygiene, messaging infrastructure, and hybrid configuration and migration. The Messaging Administrator also implements and manages disaster recovery, high availability, and client access. To implement a secure hybrid topology that meets the business needs of a modern organization, the Messaging Administrator must collaborate with the Security Administrator and Microsoft 365 Enterprise Administrator. The Messaging Administrator should have a working knowledge of authentication types, licensing, and integration with Microsoft 365 applications.

COURSE TOPICS

Module 1: Managing Client Access

Lessons

- Implementing Client Access Services
- Managing Client Devices
- Configuring Outlook on the Web
- Troubleshooting Client Access

Module 2: Managing Mobile Devices

Lessons

- Mobile Device Mailbox Policies
- Managing Mobile Device Access

Module 3: Managing the Transport Pipeline

Lessons

- Overview of Transport Services
- Configuring Message Transport
- Managing Transport Rules

Module 4: Managing and Troubleshooting Mail Flow

Lessons

- Managing Mail Flow
- Troubleshooting Mail Flow
- Troubleshooting Transport Issues
- Troubleshooting with Logs

Module 5: Course Conclusion

- Create a Custom Receive Connector
- Create a Custom Send Connector
- Enabling and Disabling ActiveSync for a Single Mailbox
- Enabling and Disabling ActiveSync for Multiple Mailboxes
- Enabling and Disabling MAPI Access to a Single Mailbox
- Enabling and Disabling MAPI Access to Multiple Mailboxes

PREREQUISITES

- Proficient understanding of DNS.
- Basic understanding of messaging within Exchange Server or Exchange Online.
- Basic understanding of Active Directory and domain controller infrastructure along with identity management.
- Basic functional experience with Microsoft 365 services and directory synchronization.
- At least 5 years of general IT experience.

TRAINING APPROACH

This course includes lectures, course notes, exercises and hands-on practice.

COURSE DURATION

Bundle Course in 3 days

Time: 9:00am to 6:00pm

Lunch Time: 1:00pm to 2:00pm

CERTIFICATION COMPLETION

A certificate of completion is provided for all trainees attending the course.